ABLE BC 2021 LRS Survey Results

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Prepared for ABLE BC by VARketing!/Paul Rickett

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2021 LRS Survey

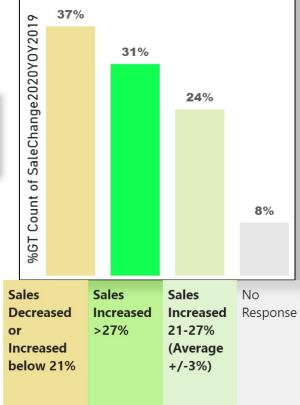
2020 vs 2019

Filter for 2020 Sales Change Level ✓ Select all ✓ (Blank)

The 2021 LRS Survey asked how stores varied from the LDB overall average and averages by different product categories. In addition we asked about how 2021 is doing versus both 2020 and 2019 plus various questions on COVID impacts. The responses are summarised on the following pages.

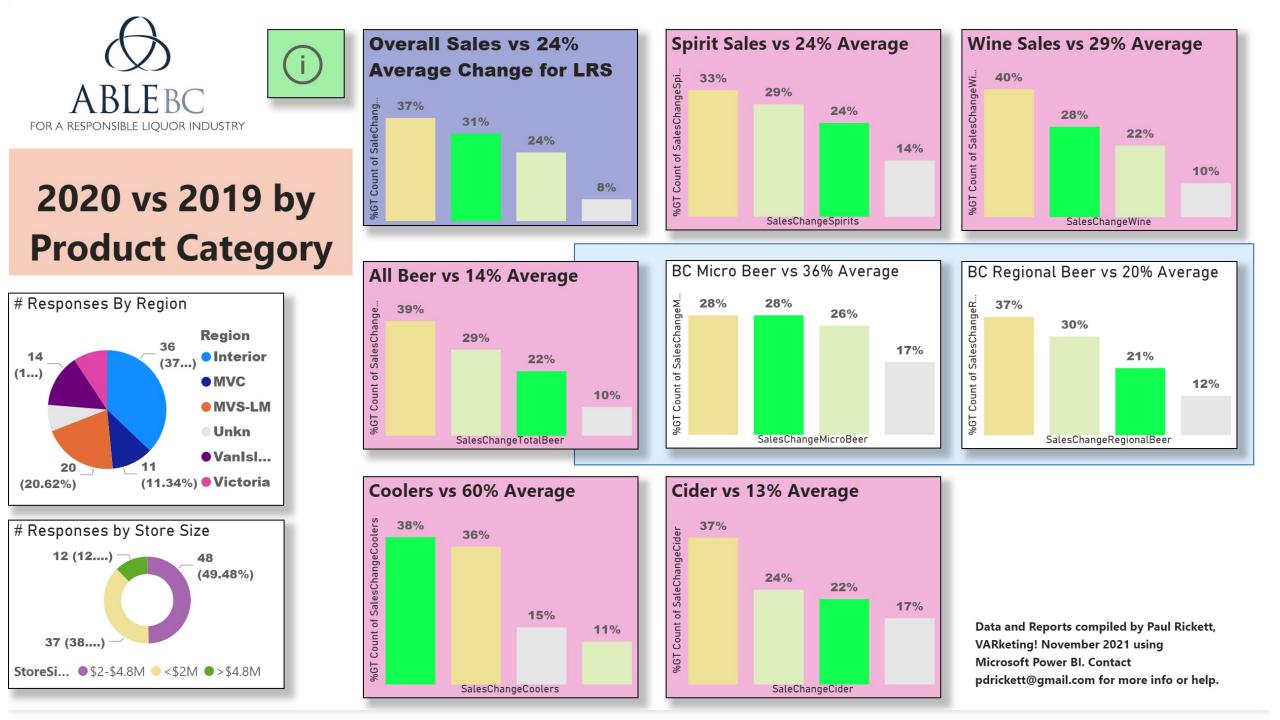
Click on any bar or pie and you will see how the data changes, for instance click on the "VI" (Vancouver Island excl. Victoria) pie segment and see how things change. You can do this on each page. on any graphic. Hover over graphic element to see values. 2020 LDB Data shows that the LRS Channel grew by 24% in wholesale volume over 2019

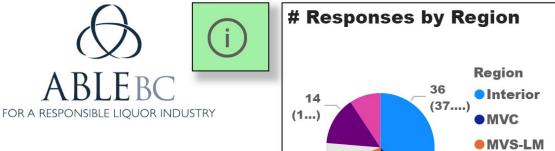
Overall Sales 2020 comp. to 2019 vs 24% Average Change for LRS (% of resps)





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2021 vs 2020 & 2019



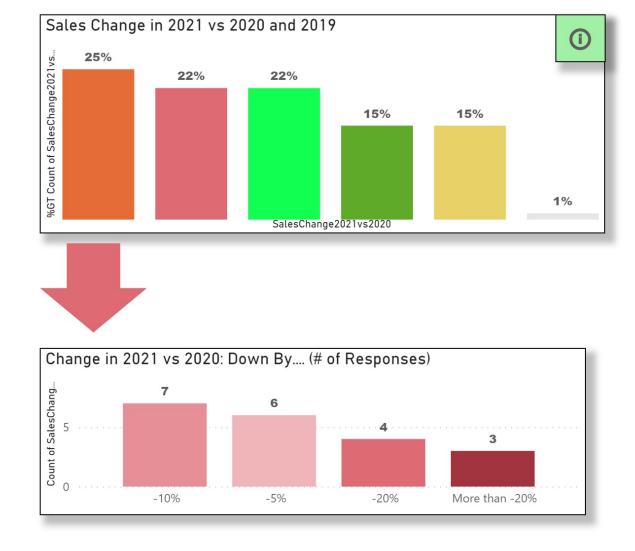
BECAUSE OF COVID RELATED

All

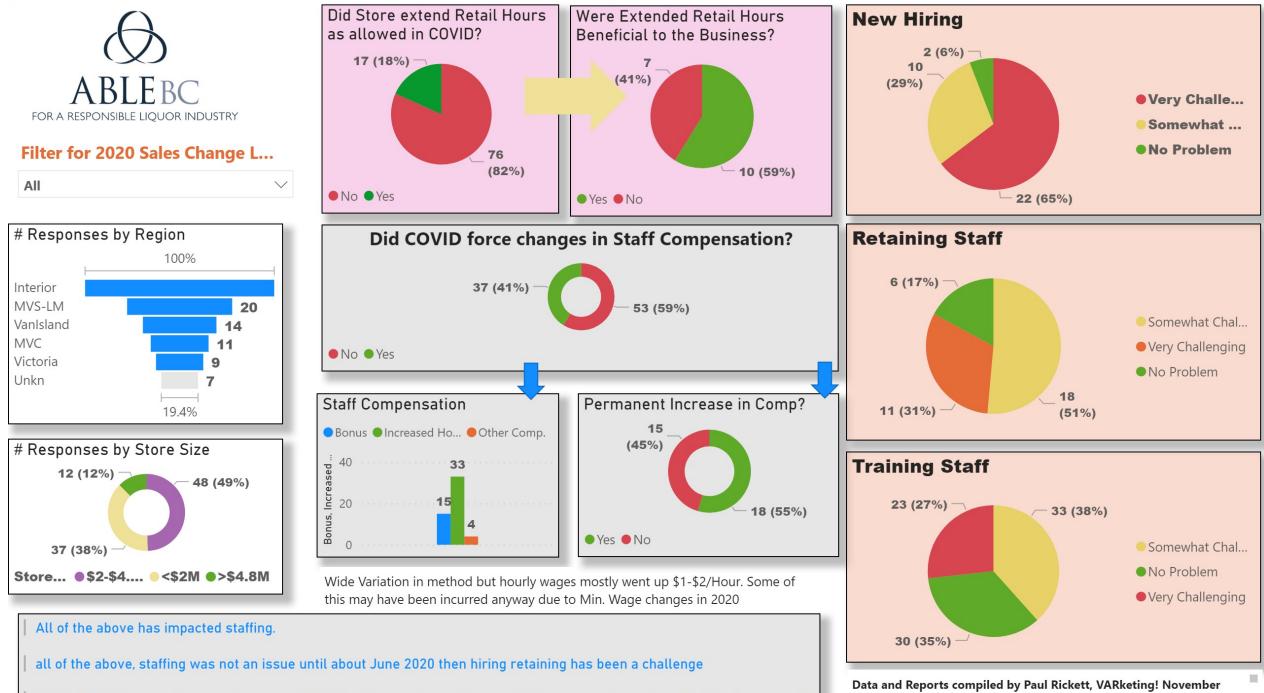
Unkn •Vanisi... 20 (11.34%) **Victoria** (20.62%) **Responses by Store Size** 12 (12.37%) 48 (49.48%) 37 (38.14%) Store... • \$2-\$4.... • <\$2M • >\$4.8M Consumers were stocking up on alcohol more in 2020

COVID - people stayed at home and snowbirds stayed longer

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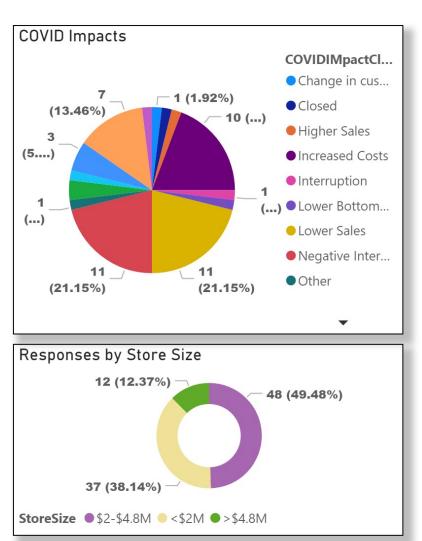


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CERR definitely impacting employees availability/willingness to work, my staff has grown in numbers, but hardly anyone i





A lot of issues

As said, 2020 saw a 25% DECREASE in my business from 2019. Things are slowly rebounding to 2019 levels, but cost of staff...

changed peoples dining habits , less 19 to 35 year olds coming in.

Costs of everything has increased; packaging, labour, benefits, products...everything.

Costs up - payroll and cleaning/protective materials

Could not run some activities that involved fund raising.

couldn't open the door/ Loss staff/ people worried about COVID-19 and won't comw our to eat/CERB keeps people at home a...

Covid does make it stressful for current employees that are dealing with enforcing masks, even though they are doing what ...

Customer abuse over government rules. Extra cost ppe that the customers expect to be free

Devastated our business. 95% of our clients are from other countries, and weren't allowed to cross the border into Canada

Expenses have gone up. Purchasing a slew of new covid related items (masks, sanitizer, plexi, signs) and also in wages.

extra expenses for hand sanitizers, masks, cleaning product etc

Government changing regulations around COVID-19 with very little notice and very difficult information as to modification an...

Government regulation is strangling small business

grey hair sleepless nights

Growing sales through Uber delivery. Larger operating costs related to providing PPE to staff and customers. Pressures on ...

Harder to work wearing a mask ! Impersonal and tougher to interact with costumers under new protocols

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